



CRUISE CERTIFICATE

1XXXXX-529

CERTIFICATE NUMBER

ISSUE DATE

LEAD ID

ISSUED TO

GUEST 1

GUEST 2

HILTON GRAND VACATIONS REPRESENTATIVE

SAMPLE



CONGRATULATIONS!

Get Ready for a Cruise on Royal Caribbean International®

This certificate entitles you to a cruise for two aboard a Royal Caribbean International cruise ship on a 3-night or 4-night itinerary to the Bahamas, Caribbean, or Baja, Mexico in an interior stateroom.

Your cruise includes most meals, certain entertainment and signature activities, multiple destinations, and Royal Caribbean's award-winning Gold Anchor Service® - their signature service style where guest preferences are remembered.

Please see back for complete terms and conditions.

To redeem your cruise certificate and reserve your cruise, please follow the steps below:

- Call Royal Caribbean's Hilton Grand Vacations Desk at **877-812-3612**.
- Remember to mention you received this 3-night or 4-night Gold Caribbean certificate from Hilton Grand Vacations.
- Provide the sales agent with your full name, certificate number, and itinerary: 3 or 4-night interior stateroom.

A valid passport and other travel documents may be required. Full details can be found at www.royalcaribbean.com/faq/topics/travel-documents.

Bon Voyage — enjoy your cruise vacation.

Hilton
GRAND VACATIONS

THIS ADVERTISING MATERIAL IS BEING USED FOR THE PURPOSE OF SOLICITING SALES OF A VACATION OWNERSHIP PLAN IN HILTON GRAND VACATIONS.

Terms and Conditions

This 3-night or 4-night Gold Caribbean cruise certificate (the Certificate) must be used in accordance with the terms and conditions as follows:

1. This Certificate entitles the holder(s) to reserve one interior stateroom on a 3 or 4 night Bahamas, Caribbean, or Baja, Mexico Cruise for 2 adults fulfilled by Royal Caribbean International®. This Certificate may be supplemented with other acceptable forms of payment toward stateroom upgrades, 3rd and 4th guest additions and/or upgrades to a different itinerary or length of cruise as provided below. An upgrade value of \$659 has been assigned to this certificate. Should the Certificate holder(s) choose to upgrade to an alternate itinerary/length of cruise other than what the Certificate entitles the Certificate holder(s) to, this value will be applied and Certificate holder(s) are responsible for paying the difference.
2. Retail value of cruise certificate varies based on sailing date and availability and ranges between \$642 and \$4,506.
3. This Certificate only covers the applicable cruise fare for 2 guests in an interior stateroom. Government taxes and fees are additional. Any outstanding balance (including requested upgrades, government taxes and fees) is to be paid in full at time of booking by Certificate holder. The Certificate cannot be used to pay for incidentals or other expenses incurred by the guest, including, but not limited to, shore excursions, any onboard purchases, bar beverages, gaming, or spa services.
4. This Certificate expires one (1) year from date of issue. Cruise booked must commence on or before three (3) years after the Certificate's issue.
5. Royal Caribbean International's Travel Protection Program is not available for reservations made with this Certificate.
6. Lost, stolen or damaged Certificates will not be replaced. This Certificate has no cash value.
7. This Certificate is not transferable. At least one of the individuals listed on the front of this certificate who participated in the Hilton Grand Vacations sales presentation must be a booked passenger and at least 21 years of age. This Certificate is void if gifted or if sold for cash or other consideration. Copies or altered Certificates are void.
8. This Certificate is provided by Hilton Grand Vacations and fulfilled by Royal Caribbean International, who is responsible for all aspects of fulfilling the offered cruise. Royal Caribbean International and Hilton Worldwide, Inc. (and Hilton Grand Vacations) are independently owned and operated.
9. To redeem this Certificate and book your cruise vacation, you must contact Royal Caribbean's Hilton Grand Vacations Desk directly at **877-812-3612** (hours of operation: Monday-Friday, 8 a.m.-11 p.m., EST, Sat-Sun, 9 a.m.-6 p.m., EST), and state you received this Certificate from Hilton Grand Vacations. Certificate redemption begins three (3) business days following receipt of the Certificate and prior to expiration.

This Certificate cannot be used for any sailing departing within two (2) weeks of Certificate redemption.

10. This Certificate is redeemable only for a Royal Caribbean International cruise. The Certificate cannot be used to purchase cruises offered by any other entity, regardless of any affiliation with Royal Caribbean International. This Certificate is not valid on any cruises scheduled to sail to Cuba or on the Icon of the Seas® or Utopia of the Seas® and cannot be used in conjunction with any other discounts, certificates, vouchers or other offers whether advertised or unadvertised. This Certificate cannot be used towards an existing Royal Caribbean booking, and is not applicable for cruise sailing dates that have been "chartered," nor for staterooms that have been purchased by a third party and are then being resold, nor for staterooms that are included as part of a group booking made with Royal Caribbean International.
11. This Certificate is only valid when booked via the Royal Caribbean Incentive Rewards Sales Desk phone number stated above and cannot be redeemed or used in any other manner, including but not limited to, at any travel agency. Royal Caribbean International will not, under any circumstances, pay a commission in connection with or related to the redemption and/or utilization of this Certificate.
12. The number of staterooms on a sailing may be capacity controlled and are subject to actual availability. Certificate not valid for sailings that either commence or end between December 24-January 1 inclusive.
13. Once your reservation has been made, Royal Caribbean International will provide you with a booking confirmation. Changes (such as sailing date, stateroom and additional guests) to the booked reservation are permitted prior to 90 days before sailing (75 days for 3 and 4-night cruises or 90 days for holiday sailings) and are subject to availability. If your reservation is cancelled at any time, you will not receive any credit for this Certificate and no cash refunds will be provided.
14. Each guest booked must sign and agree to the terms and conditions of Royal Caribbean International's Cruise Ticket Contract (copies of which are available online at **www.royalcaribbean.com**). Those terms and conditions are hereby incorporated by reference.

IMPORTANT NOTICE: THE CRUISE TICKET CONTRACT CONTAINS IMPORTANT LIMITATIONS ON THE RIGHTS OF PASSENGERS. Among other things, any disputes between you and Royal Caribbean International must take place in Miami/Dade County, Florida and must be filed within a certain period of time. By purchasing/redeeming this Certificate, the purchaser/holder agrees to be bound by all such terms and conditions.

Royal Caribbean International's other policies and terms and conditions shall also apply. Among other things, Royal Caribbean International has minimum age requirements, restrictions on infant travel, and other terms and conditions which shall apply to any guests sailing under the Certificate.